USE OF PERSONAL DATA

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Modification of this document

Latest update: July 17th 2017

SUPPORT AND STORAGE OF DATA PROCESSING

The Application Legrand Mobile Socket is stored by SAS I-SURVEILLANCE – 10 rue du grand Aulnay – 76250 Deville les ROUEN

IDENTITY OF THE DATA CONTROLLER

The processing of personal data collected is carried out under the responsibility of:

Name and contact details of the controller

Legrand France

128, av. du Maréchal de Lattre de Tassigny
87045 Limoges Cedex (France)

e-mail: webmaster.legrand@legrand.fr

Legal information on the controller

Limited company with capital of 54,912,550 €

No. SIRET 758 501 001 00013

APE code 2733Z

RCS Limoges 758 501 001

VAT identification number FR 94 758 501 001
DATA COLLECTED AND PURPOSE OF PROCESSING

Data collected

Purpose of data processing

Legal basis of data processing

Retention time

Information you give us

Email* 
Verification of identity and contact (lost password, notifications etc…).

Contract execution

3 months after user account cancellation

Name, First name

User experience customization and identity verification.

Country

Customer support

Data collected during the use of our services

Product Name

User experience customization

Geolocalization

Network identification and support and language definition.

Equipement status (on – off – consumption)

Representation of equipement status in the App

Usage data (on – off – consumption)

Representation of equipement status in the App

* Mandatory data

The data identified as mandatory are essential for the provision of [products or services].

EXERCICE OF USER’S RIGHTS

You have a right to access, rectify or delete personal information collected concerning you.

In this case, it will no longer be possible for you to access the Application, since its operation requires the processing of your data.
You can request that their treatment be limited. You can oppose their treatment.

You can request that your data be communicated to you.

To exercise your right, please send your request:

By post to: LEGRAND, LEGRAND, Centre de Relations Clients, 128 avenue du Maréchal De Lattre de Tassigny, 87045 LIMOGES CEDEX,

By email to: icsupport@ic.eliotbylegrand.com

Your request will be processed within one month of receipt. If necessary, this period can be extended by two months, in view of the complexity and the number of requests. In this case, you will be informed of this extension and its reasons within one month of receipt of the request.

No payment will be required for the exercise of your rights except in case of manifestly unfounded or excessive demand. In this case, the Legrand Group further reserves the right to not respond to your request.

If you are not satisfied with the manner in which your request was processed, we invite you to contact us at the following telephone number: + 33 0 825 36 03 60 In the event you remain dissatisfied with our response, we remind you that you have the right to lodge a complaint with the French data protection authority, Commission Informatique et Libertés (CNIL): https://www.cnil.fr

CNIL

www.cnil.fr

Votre adresse de messagerie est uniquement utilisée pour vous envoyer les lettres d’information de la CNIL. Vous pouvez à tout moment utiliser le lien de désabonnement intégré dans la newsletter.

/ or your local supervisory authority.

CONDITIONS OF DATA PROCESSING

The data processing takes place with both manual and IT instruments with the sole purpose of achieving the stated objectives in order to ensure data confidentiality and security.

TRANSMISSION OF DATA TO THIRD PARTIES

Recipients of data

Purpose of communication

Country

Safeguards governing the transfer

L-surveillance

Contract realisation
France
No transfer

Google Analytics
Anonymous statistics on App use for user experience improvement.

USA
Privacy shield

Apple statistics tools
Anonymous statistics on App use for user experience improvement.

USA
Privacy shield

DATA SECURITY

The LEGRAND Group has implemented adequate physical, electronic and administrative protection measures which comply with regulations in order to protect your personal data. However, it wishes to draw the users’ attention to potential risks in terms of data confidentiality linked to Internet use. It is the responsibility of the user to set up or ensure the use of a personal secured computer network, as well as to ensure a correct technical configuration of the connection box connected to your Internet Service Provider and of other devices such as radio access equipment (e.g. WIFI, 4G, etc.).

COOKIES

When accessing our Application, cookies are stored on your device (computer, cellphone, tablet), subject to the choice you have made and that you can change at any time by managing your settings (see “Accept or reject cookies”).

Placed on your terminal when you visit a website, a cookie is a small text file containing information about your browsing (pages viewed, date and time of the consultation, etc.), whose main purpose is to enhance your visit and allow you to receive targeted services.

Type of cookies

utma
utmb
utmc
utmz

GOOGLE ANALYTICS: used to record statistics about the internet user’s equipment and browsing history (statistics).

hasCookie
Information allowing to make sure that the Internet user's workstation supports and accepts cookies.

Accept or reject cookies

You can set your browser to store cookies in your terminal or reject them, either routinely, or depending on where they originate from, or to inform you each time a cookie is stored in your terminal, so you can decide whether to accept or reject them.

However, deleting all cookies used by the browser, including those used by other applications or websites, may lead to some settings or information being altered or lost, making it difficult or even impossible to browse the application.

UNDER SIXTEEN

Minors are not the intended audience of the Application. However, access to the Application is not restricted to adults since the contents of the Application are not prohibited for minors under 16.

The Application does not knowingly gather or use any personal information from children under 16. If information is gathered concerning a minor, the minor's legal representative has the possibility to contact the Customer Relations Center of LEGRAND in order to rectify, modify or delete this information (see “Exercise of user's rights”).

MODIFICATION OF THIS DOCUMENT

This document may be modified at any time without prior notice. We invite you to consult it regularly.

The Legrand Group also has a personal data management policy; it can be consulted on legrand.com/Our Responsibility/CSR Resource Center.